

About Shipment to Mainland China Address

If you request us to ship to mainland China, please kindly note the below so that we can make a successful and fast delivery for you:

1. About the Correct Shipment address

1.1 Please note that for shipment to mainland China and Taiwan, we request the shipment address to be in Chinese Character

1.2 Offer us the Chinese address in Chinese character, and this address need to be as detail as possible, more detailed and specified Chinese character shipment address is always better for a successful and fast delivery to you.

We cannot deliver to address input in English or Chinese PINYIN. The English or Chinese PINYIN address is only for our references.

1.3 Input the Chinese character in the Chinese format exactly as what we offer below:

-Company Name (If it is available)

-Consignee's Name or Contact person for this shipment

-Detail Address: Country, Province (State), City, Town(District), Street, Building Number(better to be with Building Name), Room Number, ZIP Code

1.4 If you do not know how to input Chinese character address, you can have your Chinese friend to input for you in the format we offer.

1.5 If you request us to ship to a campus, please don't forget to input your building number and room number. You should also input the address as detail as possible as we introduce in point 1.3 above.

1.6 If you request us to ship to Shanghai City, please do not forget to input the name of your district. You should also input the address as detail as possible as we introduce in point 1.3 above. As Shanghai market the address in Lane Number and Building Numbers, please make sure and double check that your Lane Number and Building Number are correct.

2. Phone number needs to be reachable and better to be your office land-line phone with someone who speaks Chinese can answer the phone call

2.1 It will be very good for a successful and fast delivery if you can request us to ship to your office in mainland China where there is people who speaks Chinese working inside, in this case, please input the reachable land-line phone number of this office, our local courier can call this land-line and speak to someone who speaks Chinese for this delivery for you.

2.2

If you leave your personal mainland China mobile phone number, please answer the call when the courier call you, if you cannot speak Chinese, please have your friend who speaks Chinese to

answer for you.

Usually, when your address is input correctly and is clear enough, the courier does not need to call you for the delivery. While when the address is not clear or incorrect, he will call you.

2.3

Please make sure that the land-line phone number you offer is related to the Chinese address you offer.

2.4 Do not input phone number of outside mainland China if you request us to ship to mainland China

2.5 If your mainland China mobile phone number is not reachable, please do not offer to us.

3. About failure of delivery

If the shipment address is incorrect or not clear, our local courier will call you to have your correct shipment address to deliver to you. If our local courier fail to get the correct shipment address from you, or if our local courier call your phone number and it is not reachable, the shipment will be sent back to us in 5 days automatically.

In this case, there is small amount auto return shipment cost.

About Shipment to International Address from China

For a successful international delivery for you from mainland China, we have the same request about the shipment address and phone number as above, while please note the below differences compared with shipment to mainland China and Taiwan

1. For shipment to Hongkong and Macau, we accept shipment address to be in English format and English habit. And we also accept it to be in Chinese Character. While we do not accept it to be in Chinese PINYIN format, Chinese PINYIN is for our references only.
2. Please also make sure that the shipment address you offer is detail enough and 100% correct for the international delivery to you. Please make sure to input the English address in the international standard format so that our international couriers can know your shipment address.
3. If the address is not correct or not specified enough, the shipment will be returned automatically. And it is possible that the local courier does not call you before they return, because we ship by International postage and postage in some countries does not call you before they decide to ship back. So please make sure that the address you offer is 100% correct and detail enough. And the international return shipment cost is almost as high as the selling price of the product itself and the freight.